

TWIN VALLEY

NEW RESIDENT GUIDE

A GREAT PLACE TO LIVE

WELCOME TO TWIN VALLEY

On behalf of your new neighbors, the community, and the Twin Valley City Council, Welcome to Twin Valley.

UTILITY SERVICE

The City provides water, sewer, and storm sewer services throughout the community. New accounts can be set up through City Hall at 218-584-5254. There is a \$50.00 connect/new account fee that is to be paid at the time of property purchase.

Bills are issued the first business day of the month and due on the last day of the month. The most convenient payment option is to sign up for the Direct Pay plan; an enrollment form is available on the City website or by calling City Hall at 218-584-5254. Another convenient option is to pay your bill online, which you can access through the City's website. (www.TwinValley.GovOffice.com) Cash and check payments are also accepted at City Hall in person or in the drop box outside the front door of City Hall.

A late fee of \$15.00 will be applied to your account if there is a balance due at the time of billing. ALL billings with a past due amount will be given a shutoff notice for 10 AM on the 15th of the month.

If you are renting, please note that the **owner of rental property is responsible for receiving and paying the monthly bill**. Rental properties will be in the owner's name only but a copy can be sent to the renter. The owner of the property will be liable to the City for all bills accruing through the use of utility services whether used by the owner, renter/lessee, or other occupant.

To keep the water system in top shape and to ensure that all hydrants are functioning properly, Public Works crews flush each hydrant annually in the spring. During the flushing, mineral deposits are dislodged, which can cause discolored water. Running all your taps for several minutes will usually clear the lines.

GARBAGE COLLECTION

The City of Twin Valley contracts for weekly garbage hauling. We ask that garbage is out in your predesignated spot by 6AM on Thursday mornings. Garbage is to be bagged and in containers no larger than 32 gallons. The City of Twin Valley does not require you to recycle but there are dumpsters at the end of Main Ave East by the county shop for your recycling needs.

YARD WASTE

It is illegal in Minnesota to place yard waste (grass, leaves, small brush, and plant materials) and tree waste in household garbage. The City will remove only clear bagged leaves and bundled 2x2x5 of branches. Please do not blow your lawn waste onto the street.

MOSQUITO CONTROL

Thursday evenings after 7:00p.m. Weather Permitting and at the discretion of the Public Works Superintendent. Additional spraying by order of City Council. Although it is safe for humans and pets the City asks that you do remain out of the mist/fog.

OUTDOOR WARNING SIRENS

A warning siren is located at the fire hall and is intended to alert people who are outdoors only. The Norman County Sheriff's office is to sound outdoor warning sirens when the National Weather Service has issued a Tornado Warning for cities in Norman County. When the sirens sound, go inside and tune into local radio, television, or electronic media outlets. On the first Wednesday of each month at 1 p.m. warning sirens are tested to ensure they are functioning properly. The same siren sounds at 12pm, 6pm and 9:30pm daily and nightly.

PETS

There is a maximum of three pets per household. Each animal older than 6 months must be licensed with the City with proof of rabies and distemper vaccinations to be shown at time of licensing. Pet licenses are annual and expire on May 31st of each year. Pets are to be licensed within ONE MONTH of moving into the city.

RECREATIONAL FIRES

The City does not require a permit for recreational fires, but there are restrictions and guidelines. Fires may be prohibited during dry weather. The Guidelines for Recreational Fires can be found on the City website or at City Hall and must be posted near your fire. Any police or fire officer may withdraw permission for the fires due to violations of these guidelines.

RECREATIONAL VEHICLE PERMIT

In accordance with Twin Valley City Ordinance Chapter 73: Recreational and Other Vehicles every person operating a recreational vehicle must have a permit sticker affixed where an officer can easily see it. Permits are \$20.00. Proof of insurance and a valid MN driver's license/ATV operator's permit must be provided.

BUILDING PERMIT

Many construction projects and home improvements require a building permit from the City. Some examples are: • Decks • Fences • Gazebos • Reroofing • Window replacement • Garages • Sheds • Patios • Finishing basements • Additions • Major alterations.

Homeowners or contractors who perform a project that requires digging into the ground – even something as simple as planting a tree or erecting a fence – are required by state law to give two working days' advance notice to Gopher State One Call, 651-454- 0002, to guard against cutting into utilities.

CONTACT US

If you have any other questions or concerns please contact us at City Hall – 218-584-5254.

107 2nd St SW, P.O. Box 307, Twin Valley, MN 56584

Office Hours— M-TH 8:30 AM – 3:30 PM & F 8:00 AM – 11:30 AM